

METHOD FOR ROUTING AN EMERGENCY CALL FROM A VOICE OVER
INTERNET PROTOCOL PHONE TO A PUBLIC SAFETY ANSWERING POINT

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Abstract of the Disclosure

The present invention provides a method for routing an emergency call from a VoIP (Voice over Internet Protocol) phone to a PSAP (Public Safety Answering Point). A VoIP service provider receives an emergency call request from a VoIP phone. The VoIP service provider identifies the location of the VoIP phone. The VoIP service provider determines a PSAP associated with the location of the VoIP phone, and routes the emergency call request to the PSAP associated with the location of the VoIP phone.